

Good Shepherd Ranked Nationally for Clinical Excellence

NOVEMBER 11, 2009--Good Shepherd officials announced today their notification of receiving quality award rankings from CareChex[®], a division of The Delta Group. These rankings listed Good Shepherd Medical Center as 1st in Texas and 4th in the United States for clinical excellence in Orthopedic Care. They also were ranked 1st in Texas and 15th in the United States for Patient Safety in Cardiac Care. Other specialty excellence awards received included:

- Ranked in the top 1% of hospitals nationally for medical excellence in Cardiac Care
- Ranked in the top 1% of hospitals nationally for medical excellence in Orthopedic Care
- Medical Excellence Awards and Patient Safety Awards in Overall Hospital Care, Overall Medical Care, Cardiac Care, Orthopedic Care, Neurological Care, and Respiratory Care.
- Patient Satisfaction Awards for Overall Hospital Care, Overall Medical Care, and Overall Surgical Care

Dr. Thane Forthman, managing principal at The Delta Group commented, “CareChex allows the public to make informed decisions regarding the quality of medical care provided by hospitals. We are pleased to acknowledge that Good Shepherd has achieved an exceptionally high level of performance across all components of medical quality. Good Shepherd is a benchmark that other hospitals should seek to emulate.”

CareChex is a hospital quality rating service of The Delta Group — a national healthcare information services company that provides clinical, financial, and patient satisfaction findings to consumers, providers, and purchasers of U.S. medical care. Unlike other publicly available hospital quality ratings, CareChex provides a comprehensive evaluation of all components of medical quality including process of care, outcomes of care, and patient satisfaction.

Many of the specialty areas to receive recognition showed to be in the top 1% of hospitals in the United States.

“We are honored to continue to receive recognition from independent ratings companies like CareChex that identifies the level of quality care that Good Shepherd provides to its patients,” stated Ed Banos, president and chief executive officer. “Our medical and nursing staffs are dedicated to providing this level of care to each and every patient and it is nice to see how we compare with other hospitals across the nation.”

For more information or to learn more about the quality ratings of other hospitals in the area, go online to www.carechex.com.